



Sant Feliu de Buixalleu, april 12, 2023

QUALITY AND ENVIRONMENTAL POLICY

8th Edition

ILS is a global logistics operator dedicated to comprehensive logistics on our logistics platforms, and to road freight transport. We firmly believe in service quality and the commitment we all must have to the environment, therefore, we have made the firm decision to implement a quality management system based on the requirements of the UNE-EN-ISO-9001:2015 standard, as well as an environmental management system under the UNE-EN-ISO-14001:2015 standard. Always with the focus on optimizing service quality, as well as preventing, controlling, and contributing to environmental improvement.

At ILS, we are committed to providing reliable and efficient logistics solutions to meet the needs of our customers. We have extensive experience in freight transport and, together with our network of trusted transport partners, we can offer a wide range of services to customers wishing to send goods throughout Europe. Always respecting and working on environmental improvements, promoting energy savings and CO2 emissions through the use of processes, practices, materials, or products that avoid, reduce, or control them.

We comply with all requirements of the legislation and environmental regulations applicable to our activity. Also, with the commitments made to our customers and all internal standards or guidelines voluntarily submitted to.

We review our Quality and Environmental Management System, establish quality objectives and environmental goals that allow us to assess the continuous improvement of our services. The continuous improvement of our Quality and Environmental Management System is aimed at improving our processes and services, and reducing the environmental impact of our operations.

From management, we motivate and incentivize our entire team with the necessary resources to ensure the quality of our services, as we firmly believe in it. Therefore, we promote continuous training, professionalism, and the participation of the entire ILS team, supporting and raising awareness at all times of the importance of each individual's work in the company's quality and environmental management system.

To make this policy possible and achieve its objective, it is communicated to all levels of the company and is available to interested parties through the website.

The Management